



**U.S. Citizenship
and Immigration
Services**



Enterprise Services Directorate Verification Division

SAVE Program System Redesign

February 2014

Agenda

- Introduce the new design
- What has changed
- Why we changed (our goals)
- Future enhancements




U.S. Citizenship
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Services




System Use Agreement

Sign In



U.S. Citizenship
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Services



SIGN IN
SYSTEM USE AGREEMENT

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An agency may not conduct or sponsor a collection of information, and a person is not required to respond to a collection of information, unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this collection of information is estimated at five minutes per response, including the time for reviewing instructions and completing and submitting the request. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to U.S. Citizenship and Immigration Services, Regulatory Coordination Division, Office of Policy and Strategy, 20 Massachusetts Avenue NW, Washington, DC 20529-2020. OMB No. 1615-0101. This approval expires 01/31/15. Do not mail your verification requests to this address.

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The information provided by this system is subject to the Privacy Act of 1974 (5 U.S.C. § 552a) and must be protected from unauthorized disclosure or secondary uses. In accordance with the Privacy Act, the information collected and provided to authorized agencies pursuant to this system is covered by the System of Records Notice "DHS/USCIS – Systematic Alien Verification for Entitlements Program System of Records" September 21, 2011, 76 FR 58525.

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I agree

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Sign In

Welcome



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SIGN IN

WELCOME

Enter your username and password. *Indicates a required field.

Username

*

Password

*

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Homepage

Supervisor

The screenshot shows the USCIS SAVE homepage for a supervisor. The header includes the USCIS logo, the text "U.S. Citizenship and Immigration Services", the "SAVE" logo, and a personalized welcome message: "Welcome, Brandon Hairston". A navigation bar contains links for "Cases", "Profile", "Agency", "Reports", "Help", and "Sign Out".

The main content area features a large banner with the text "Welcome to SAVE Systematic Alien Verification for Entitlements" and an image of hands typing on a keyboard. Below the banner, the user's agency and department are listed: "Agency: BA Agency (UA99) | Department: BA Alley (01)".

The "PROGRAM ANNOUNCEMENTS" section includes three items:

- SAVE Publishes New Educational Materials for Applicants 06/20/2012**: The SAVE Program is pleased to announce the availability of new educational materials designed for the benefit applicants your agency serves. The three unique materials offer your agency an opportunity to educate benefit applicants on the SAVE Program, and how your agency uses SAVE to verify. [Read more](#)
- Remember to Use Unexpired Foreign Passport 08/03/2012**: As Customs and Border Protection (CBP) continues to work toward automating the Form I-94 (Arrival/Departure Record), we would like to remind you to use the Unexpired Foreign Passport in lieu of the Form I-94 whenever possible for immigration status verification purposes.
- What is the Form I-94...** [Read more](#)

The "SYSTEM ANNOUNCEMENTS" section includes three items:

- SAVE Reminder: G-845 Case Verification Number Requirement 10/29/2008**: In accordance with the new SAVE Fee Structure implemented October 2008, cases initiated. [Read more](#)
- Upcoming SAVE VIS System Enhancements 04/16/2009**: U.S. Citizenship and Immigration Services (USCIS) Systematic Alien Verification for Entitlements. [Read more](#)
- Enhanced SAVE Customer Support 01/16/2008**: SAVE customers may now call toll-free (877) 469-2563 to check the status of electronic verification. [Read more](#)

At the bottom of the main content area, there is a "View All" link. The footer of the page includes "Accessibility" and "Download Viewers" links.



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Homepage

Program Announcements

U.S. Citizenship and Immigration Services

SAVE
Welcome, Brandon Hairston

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Welcome to
SAVE
Systematic
Alien Verification
for Entitlements

Agency: BA Agency (UA99) | Department: BA Alley (01)

PROGRAM ANNOUNCEMENTS

SAVE Publishes New Educational Materials for Applicants
08/28/2012

The SAVE Program is pleased to announce the availability of new educational materials designed for the benefit applicants your agency serves.

The three unique materials offer your agency an opportunity to educate benefit applicants on the SAVE Program, and how your agency uses SAVE to verify their immigration status. The materials include:

- **Agency Participation Poster:** informing benefit applicants that your agency uses the SAVE Program, please feel free to hang this poster in your agency's lobby or other location.
- **Benefit Applicant Brochure:** if a benefit applicant has a question about the SAVE Program, please feel free to hand them one of these brochures. In the pamphlet, they will find information in plain language about SAVE and how it relates to them, as well as best practices when applying for public benefits.
- **Benefit Applicant Postcard:** if a benefit applicant does not verify in the SAVE system after your agency has instituted all three steps of the SAVE verification process, you may hand them one of these postcards along with the instructions you received from SAVE's 3rd Step response. The small card details the most common reasons benefit applicants do not verify through SAVE, and next steps they may take.

In order to serve your applicant populations well, the educational materials are available in 18 different languages, including English. You may find copies of the materials for printing and distributing on the SAVE website: www.uscis.gov/save, under "Publications."

[Read less](#)

Remember to Use Unexpired Foreign Passport
08/03/2012

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- [Search Cases](#)
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SAVE Reminder: G-845 Case Verification Number Requirement
10/29/2008

In accordance with the new SAVE Fee Structure implemented October 2008, cases initiated:

[Read more](#)

Upcoming SAVE VIS System Enhancements
04/16/2008

U.S. Citizenship and Immigration Services (USCIS) Systematic Alien Verification for Entitlements

[Read more](#)

Enhanced SAVE Customer Support
01/16/2008

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Homepage

Cases – Initiate Case

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Welcome, Brandon Hairston

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Welcome to
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[What is the Form I-94...](#) [Read more](#)

New Mailing Addresses for Form G-845
05/18/2009
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Cases

Initiate Case

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Initiate Case

Welcome Search Cases

SAVE
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Enhanced SAVE Customer Support
01/16/2008
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Initiate Case

Document Type: I-327



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INITIATE CASE

DOCUMENT TYPE

Select the document presented by the applicant. *Indicates a required field.

<input type="radio"/> I-551 (Permanent Resident Card)	<input type="radio"/> Naturalization Certificate
<input type="radio"/> I-766 (Employment Authorization Card)	<input type="radio"/> Certificate of Citizenship
<input type="radio"/> I-94 (Arrival/Departure Record) in Unexpired Foreign Passport	<input type="radio"/> I-571 (Refugee Travel Document)
<input type="radio"/> I-94 (Arrival/Departure Record)	<input checked="" type="radio"/> I-327 (Reentry Permit)
<input type="radio"/> Unexpired Foreign Passport	<input type="radio"/> Machine Readable Immigrant Visa (with Temporary I-551 Language)
<input type="radio"/> I-20 (Certificate of Eligibility for Nonimmigrant (F-1) Student Status)	<input type="radio"/> Temporary I-551 Stamp (on passport or I-94)
<input type="radio"/> DS2019 (Certificate of Eligibility for Exchange Visitor (J-1) Status)	<input type="radio"/> Other (Select If Document Not Listed)

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Initiate Case

Applicant Information: I-327

U.S. Citizenship and Immigration Services

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INITIATE CASE

APPLICANT INFORMATION

Enter document information. *Indicates a required field.

Selected Document Type
I-327 (Reentry Permit)

Name

Last Name * ? First Name * ? Middle Initial

Date of Birth
(mm/dd/yyyy) *

Document Information

Alien/USCIS Number * ?

Doc. Expiration Date
(mm/dd/yyyy)

Requested Benefit(s)*

Background Invest

Additional Request(s)

Request Employment Authorization Request Affidavit of Support Data ? Request Grant Date ?

Document History Data ?

Back **Next**

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Initiate Case

Error Message

The screenshot shows the 'Initiate Case' form on the SAVE portal. A red-bordered box highlights an error message:

One or more fields are in error. Please make the following corrections:

- Required Last Name must be between 1 and 40 alphabetic characters. Numbers and special characters are not allowed. Hyphens are allowed. Spaces and single quotes are allowed.
- Required First Name must be between 1 and 25 alphabetic characters. Numbers and special characters are not allowed. Hyphens are allowed. Spaces and single quotes are allowed.
- Required Date of Birth must be a valid date in the format of MM/DD/YYYY.
- Required Alien/USCIS Number must be exactly 9 digits. Commas are not allowed.
- Required Requested Benefit must be selected.

Below the error message, the form fields are visible:

Enter document information. *Indicates a required field.

Selected Document Type
I-327 (Reentry Permit)

Name

LAST NAME * ? FIRST NAME * ? MIDDLE INITIAL

DATE OF BIRTH
(mm/dd/yyyy) *

Document Information

Alien/USCIS Number * ?

Doc. Expiration Date
(mm/dd/yyyy)

Requested Benefit(s)*

Background Invest

Additional Request(s)

Request Employment Authorization
Document History Data ?

Request Affidavit of Support Data ?

Request Grant Date ?

Buttons: Back (highlighted with a red box), Next

Footer: Accessibility, Download Viewers



Initiate Case

Document Type: I-551



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INITIATE CASE

DOCUMENT TYPE

Select the document presented by the applicant. *Indicates a required field.

<input checked="" type="radio"/> I-551 (Permanent Resident Card)	<input type="radio"/> Naturalization Certificate
<input type="radio"/> I-766 (Employment Authorization Card)	<input type="radio"/> Certificate of Citizenship
<input type="radio"/> I-94 (Arrival/Departure Record) in Unexpired Foreign Passport	<input type="radio"/> I-571 (Refugee Travel Document)
<input type="radio"/> I-94 (Arrival/Departure Record)	<input type="radio"/> I-327 (Reentry Permit)
<input type="radio"/> Unexpired Foreign Passport	<input type="radio"/> Machine Readable Immigrant Visa (with Temporary I-551 Language)
<input type="radio"/> I-20 (Certificate of Eligibility for Nonimmigrant (F-1) Student Status)	<input type="radio"/> Temporary I-551 Stamp (on passport or I-94)
<input type="radio"/> DS2019 (Certificate of Eligibility for Exchange Visitor (J-1) Status)	<input type="radio"/> Other (Select If Document Not Listed)

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Initiate Case

Search for Help

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INITIATE CASE

APPLICANT INFORMATION

Enter document information. *Indicates a required field.

Selected Document Type
I-551 (Permanent Resident Card)

Name

Last Name ? First Name ? Middle Initial

Date of Birth
(mm/dd/yyyy)

Document Information

Alien/USCIS Number ? Card Number ?

Doc. Expiration Date
(mm/dd/yyyy)

Requested Benefit(s)*

Background Invest

Additional Request(s)

Request Employment Authorization Request Affidavit of Support Data ? Request Grant Date ?

Document History Data ?

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Help Page

Locate Card Number



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SAVE

HELP

ALIEN/USCIS NUMBER AND CARD NUMBER ON FORM I-551

There are a number of Permanent Resident Cards, Form I-551, currently in circulation. Please reference the sample pictures below for details.

HOW DO I LOCATE THE ALIEN/USCIS NUMBER (A#) ON A PERMANENT RESIDENT CARD OR A RESIDENT ALIEN CARD?

The Alien/USCIS Number is typically located on the center of the document, directly above "Alien/USCIS Number." This applies to versions issued prior to 2004. Other examples may list this number after "A Number" or "IHS A#" for those cards introduced in 2004 and later. The Alien/USCIS Number is circled in red on each sample below.

The space provided for the Alien/USCIS Number consists of a nine-digit field. If the Alien/USCIS Number provided is less than nine digits, you must provide leading zeros. The letter "A" is not used when providing this number.

Example: A72 735 827 should be input as 072735827

HOW DO I LOCATE THE CARD NUMBER (A#) ON A PERMANENT RESIDENT CARD?

Form I-551 (Apr 2010)

The I-551 Permanent Resident Card has been redesigned. State-of-the-art technology incorporated into the new card prevents counterfeiting, obstructs tampering, and facilitates quick and accurate authentication. The card is once again colored green.

SAVE users should be aware of the following differences between the new I-551 and the previous design:

- o **The Alien/USCIS Number** (commonly referred to as the "A" number or Registration Number) is now identified on the face of the card as the "USCIS #."
- o Note that the USCIS# is not preceded by an "A".
- o Note that the Alien/USCIS Number is identified on the back of the card as well.
- o The new I-551 separates the surname (last name) from the given name (first name) under separate headings.
- o The card number is located on the back of the card instead of the front.

Valid I-551s currently in circulation, including those that were issued without expiration dates, should still be accepted. The new I-551 will gradually replace the previous design as expired cards are renewed and new ones issued.



Old Design - I-551 (Apr 2004)

Newly Designed I-551

For more information about the new I-551, please visit www.uscis.gov/greencard



Initiate Case

Enter document Information

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INITIATE CASE

APPLICANT INFORMATION

Enter document information. *Indicates a required field.

Selected Document Type
I-551 (Permanent Resident Card)

Name

Last Name: LEE * ? First Name: MAY * ? Middle Initial: []

Date of Birth
(mm/dd/yyyy) 01/19/1950 *

Document Information

Alien/USCIS Number: 88888819 * ? Card Number: MSC888888199 * ?

Doc. Expiration Date
(mm/dd/yyyy) []

Requested Benefit(s)*

Background Invest

Additional Request(s)

Request Employment Authorization Request Affidavit of Support Data ? Request Grant Date ?

Document History Data ?

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Initiate Case

Photo Matching (1 of 2)



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INITIATE CASE

PHOTO MATCHING

Case Verification Number: 2014023081020HH | MAY LEE

i Check the photo below against the photo on the applicant's I-551 (Permanent Resident Card) or I-766 (Employment Authorization Card). Does the photo below match the applicant's document?



[Click to Enlarge](#)

Yes - photo matches

No - photo does not match

Document not provided


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Photo Matching (2 of 2)



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INITIATE CASE

PHOTO MATCHING

Case Verification Number: 2014023081020HH | MAY LEE

i Check the photo below against the photo on the applicant's I-551 (Permanent Resident Card) or I-766 (Employment Authorization Card). Does the photo below match the applicant's document?



[Click to Enlarge](#)

Yes - photo matches
 No - photo does not match
 Document not provided


Next

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Initiate Case

Photo Confirmation



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INITIATE CASE

PHOTO CONFIRMATION

Case Verification Number: 2014023081020HH | MAY LEE

Confirm your selection.

Click to Enlarge

Photo Match: Yes - photo matches

Back

Submit

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View Case Details

Initial Verification Results (1 of 3)



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VIEW CASE DETAILS [View/Print Entire Case Details](#)

INITIAL VERIFICATION RESULTS Case Verification Number: 2014028074057RD | MAY LEE

Review the case details to determine which steps (if any) should be taken.

LAWFUL PERMANENT RESIDENT-EMPLOYMENT AUTHORIZED

INITIAL RESPONSE DETAILS System Response: LAWFUL PERMANENT RESIDENT-EMPLOYMENT AUTHORIZED

Record Details	Status Information
First Name: MAY	COA Code: LPR
Last Name: LEE	Date of Entry:
Middle Name:	Date Admitted To: INDEFINITE
Date of Birth: 01/19/1950	EAD Expiration Date:
Country:	Grant Date:

PHOTO MATCH

DATA SUBMITTED

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View Case Details

Initial Verification Results (2 of 3)



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VIEW CASE DETAILS

[View/Print Entire Case Details](#)

INITIAL VERIFICATION RESULTS

Case Verification Number: 2014028074057RD | MAY LEE

Review the case details to determine which steps (if any) should be taken.

LAWFUL PERMANENT RESIDENT-EMPLOYMENT AUTHORIZED

INITIAL RESPONSE DETAILS System Response: LAWFUL PERMANENT RESIDENT-EMPLOYMENT AUTHORIZED

Record Details	Status Information
First Name: MAY	COA Code: LPR
Last Name: LEE	Date of Entry:
Middle Name:	Date Admitted To: INDEFINITE
Date of Birth: 01/19/1950	EAD Expiration Date:
Country:	Grant Date:

PHOTO MATCH

Returned Photo	Photo Match
 Click to Enlarge	Yes - photo matches

DATA SUBMITTED




View Case Details

Initial Verification Results (3 of 3)

INITIAL RESPONSE DETAILS System Response: **LAWFUL PERMANENT RESIDENT EMPLOYMENT AUTHORIZED**

Record Details First Name: MAY Last Name: LEE Middle Name: Date of Birth: 01/19/1950 Country:	Status Information COA Code: LPR Date of Entry: Date Admitted To: INDEFINITE EAD Expiration Date: Grant Date:
---	---

PHOTO MATCH

Returned Photo  Click to Enlarge	Photo Match Yes - photo matches
--	---

DATA SUBMITTED

Applicant Information First Name: MAY Last Name: LEE Middle Initial: Date of Birth: 01/19/1950 Initiated by Name: BHAI5069 Date: 01/28/2014	Document Information Document Type: I-551 Other Doc Description: Doc Expiration Date: Alien/USCIS Number: 888888819 Card Number: MSC8888888199 I-94 Number: Passport Number: Country of Issuance: Passport Expiration Date: SEVIS ID: Visa Number: Citizenship Cert. Number: Naturalization Number:	Requested Benefit(s) Background Invest
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Homepage

Cases – Search Cases

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Cases

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Initiate Case

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Case Filters

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SEARCH CASES

CASE FILTERS

Enter search criteria to display a list of relevant cases.

Case Status

- All Open Cases
- Cases with Additional Verification Responses
- Cases In Process
- Cases Requiring Action
- Cases with Third-Step Verification Responses
- Closed Cases

Verification Number

Alien/USCIS Number

Passport Number

Date Initiated From
(mm/dd/yyyy)

Group

Initiated By

I-94 Number

User Case Number


Date Initiated To
(mm/dd/yyyy)

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Search Cases

Summary List (1 of 2)



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SEARCH CASES

SUMMARY LIST

More than 100 cases were found. Please refine your search criteria.

Click on a column title to sort this list.

Case Summary List You are viewing cases 1-10 of 100

Case Type	Response	Verification Number	ID Number	Name Provided	Group	Initiated By
✓	DHS Verification in Process	2014027133348PN	A # 123456787		Jake	FNEL0924
!	INSTITUTE ADDITIONAL VERIFICATION	2014027121705PG	A # 998877474		Jake	LCLARKW3
✓	DHS Verification in Process	2014027115945NY	A # 123456789		Jake	FNEL0924
!	LAWFUL PERMANENT RESIDENT-EMPLOYMENT AUTHORIZED	2014023152530KP	A # 888888819	LEE, MAY	Jake	BHAI5068
✓	DHS Verification in Process	2014023135818KL	A # 999999999		Jake	LCLARKW3
✓	DHS Verification in Process	2014023081020HH	A # 888888819	LEE, MAY	Jake	BHAI5068
✓	DHS Verification in Process	2014023075545HG	A # 888888819	LEE, MAY	Jake	BHAI5068
✓	DHS Verification in Process	2014020161313FB	A # 123456789		Jake	FNEL0924



Search Cases

Summary List (2 of 2)

More than 100 cases were found. Please refine your search criteria.

Click on a column title to sort this list.

Case Summary List You are viewing cases 1-10 of 100

Case Type	Response	Verification Number	ID Number	Name Provided	Group	Initiated By
	DHS Verification in Process	2014027133948PN	A # 123456767		Jake	FNEL0924
	INSTITUTE ADDITIONAL VERIFICATION	2014027121706PG	A # 998877474		Jake	LCLARKW3
	DHS Verification in Process	2014027115945NY	A # 123456789		Jake	FNEL0924
	LAWFUL PERMANENT RESIDENT EMPLOYMENT AUTHORIZED	2014023152530KP	A # 888888819	LEE MAY	Jake	BHA5068
	DHS Verification in Process	2014023135618KL	A # 999999999		Jake	LCLARKW3
	DHS Verification in Process	2014023081020HH	A # 888888819	LEE MAY	Jake	BHA5068
	DHS Verification in Process	2014023075545HG	A # 888888819	LEE MAY	Jake	BHA5068
	DHS Verification in Process	2014020161313FB	A # 123456789		Jake	FNEL0924
	DHS Verification in Process	2014017164507ED	A # 123213213		Jake	FNEL0924
	DHS Verification in Process	2014017160758EN	A # 123213213		Jake	FNEL0924

Legend: Action Required Response Provided Under Review Case Closed

Previous Next Page 1 of 10. Go to



Initial Case

Initial Verification Retry

U.S. Citizenship and Immigration Services **SAVE**
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INITIATE CASE
INITIAL VERIFICATION RETRY Case Verification Number: 2014027121706PG | Carolyn Smith

No match found. Check the applicant information: *Indicates a required field.

If the information below is:

- Incorrect: Update it, and select Retry Initial Verification.
- Correct: Select Request Additional Verification.

If this case was initiated in error, select Close Case.

Selected Document Type
I-551

Name

Last Name Smith	First Name Carolyn	Middle Initial
---------------------------	------------------------------	-----------------------

Date of Birth
01/01/1956

Document Information

Alien/USCIS Number B98877474 *	Card Number MSC4657462938 *
--	---------------------------------------

Document Exp. Date
01/01/2018

Requested Benefit(s)
Background Invest

Additional Request(s)

Request Employment Authorization Document History Data Yes	Request Affidavit of Support Data Yes	Request Grant Date Yes
--	---	----------------------------------

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Enter Additional Information

Additional Verification (1 of 2)



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ENTER ADDITIONAL INFORMATION

ADDITIONAL VERIFICATION

Case Verification Number: 2014027121706PG | Carolyn Smith

Enter additional applicant information to continue the verification process.

User Case Number
 ?

A.K.A.

I-94 Number
 ?

Passport Number
 ?

Country of Issuance
 ?

Special Comments

Request Employment Authorization Document History Data

Request Affidavit of Support Data

Request Grant Date

POC Name
Brandon Hairston ?

POC Phone Number
(202) 443-0324 ext. 123



Enter Additional Information

Additional Verification (2 of 2)

User Case Number ?

A.K.A.

I-94 Number ?

Passport Number ?

Country of Issuance ?

Special Comments

Request Employment Authorization Document History Data


Request Affidavit of Support Data

Request Grant Date

POC Name ?
Brandon Hairston *

POC Phone Number
(202) 443 - 0324 ext. 123 *

Attach Document ?

 Electronically attach a copy of the applicant's document (front and back) to immediately submit a Third Level Verification and save time. If you do not electronically attach a copy, this case will go to Additional Verification and you may also need to submit the case to Third Level Verification at a later time.

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Enter Additional Information

Attach Document (1 of 2)

User Case Number

A.K.A.

I-94 Number

Passport Number

Country of Issuance

Special Comments

Request Employment

Request Affidavit of Support

Request Grant Date

POC Name
Brandon Hairston

POC Phone Number
(202) 443-0000

Attach Document

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Browse... Attach

Cancel Submit

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Enter Additional Information

Attach Document (2 of 2)

User Case Number ?

A.K.A.

I-94 Number ?

Passport Number ?

Country of Issuance ?

Special Comments

Request Employment Authorization Document History Data


Request Affidavit of Support Data

Request Grant Date

POC Name ?

POC Phone Number

Attach Document ?

 Electronically attach a copy of the applicant's document (front and back) to immediately submit a Third Level Verification and save time. If you do not electronically attach a copy, this case will go to Additional Verification and you may also need to submit the case to Third Level Verification at a later time.

C:\Users\perez\Pictures\Immigration Documents\4-551

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Enter Additional Information


Verify Form G-845 Return Mailing Address

POC Phone Number
(202) 443-0324 ext. 123

Attach Document ?

i Electronically attach a copy of the applicant's document (front and back) to immediately submit a Third Level Verification and save time. If you do not electronically attach a copy, this case will go to Additional Verification and you may also need to submit the case to Third Level Verification at a later time.

Browse



Click to Enlarge

Remove

Form G-845 Return Mailing Address

Address 1
123 Main Street

Address 2

City
Some City

State
IOWA

Zip Code
13215

Cancel **Submit**

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View Case Details

Print Form G-845

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Home Cases Profile Agency Reports Help Sign Out

VIEW CASE DETAILS

View/Print Entire Case Details
Case Verification Number: 2014027121706PG | Carolyn Smith

Third Level Verification has been sent.

Review the case details to determine which steps (if any) should be taken.

DHS VERIFICATION IN PROCESS

[Return to Search Results](#) [Print G-845 Form](#)

THIRD LEVEL RESPONSE DETAILS

DHS Response: DHS Verification in Process

Status Details	Status Dates	DHS Comments
COA Code: USCIS Benefits:	Response Date: Date Admitted To: Grant Date: Expires On: Parole Expiration Date: Status Recognized Date:	

DATA SUBMITTED

Applicant Information	Document Information	Requested Benefit(s)
First Name: Carolyn Last Name: Smith Middle Initial: Date of Birth: 01/01/1958 Also Known As (AKA): Point of Contact: Name: Brandon Hairston Phone: (202) 443 - 0324 ext. 123 Initiated by: Name: SHAI3009 Date: 01/28/2014 User Case Number:	Document Type: I-551 Other Doc Description: Doc Expiration Date: 01/01/2018 Alien/USCIS Number: 998877474 Card Number: MSC4557482938 I-94 Number: Passport Number: Country of Issuance: Passport Expiration Date: SEVIS ID: Visa Number: Citizenship Cert. Number: Naturalization Number:	Background Invest: Special Comments: Attached Document:

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Form G-845

Document Verification Request



U.S. Citizenship and Immigration Services



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Third-Step Verification OMB No. 1615-0101; Expires 01/31/2015

Form G-845, Document Verification Request

Section A: To Be Completed by Registered Agency Only

To: U.S. Citizenship and Immigration Services (USCIS)
 Attn: USCIS SAVE Program Status Verification Office
 1234 SAN BERNARDINO BOULEVARD
 LOS ANGELES, CA 90001

From: Type or Stamp Name and Address of Registered Agency
 Jake
 123 MAIN STREET
 SOME CITY, CA 90015

Print clearly since USCIS may use above agency address with a No. 10 window envelope.

1. Immigration Document Number:
 Alien Registration Number (A-Number)
 A:

I-94 (Arrival-Departure Record) Number

Other immigration number (if A-Number/I-94 Number not available):

Identify document containing the other immigration number:

9. Check all that apply:

a. Photocopy of primary immigration document attached. Ensure copies are legible. If there is print on both sides of the immigration document, attach a copy of front and back.

b. Other Information Attached (specify documents):

10. Benefit	
<input type="checkbox"/> TANF	<input type="checkbox"/> Unemployment Insurance
<input type="checkbox"/> Education Grant/ Loan/ Work Study	<input type="checkbox"/> Employment Authorization
<input type="checkbox"/> Food Stamps	<input type="checkbox"/> Social Security Number
<input type="checkbox"/> Housing Assistance	<input type="checkbox"/> SSI or RSDI
<input type="checkbox"/> Medicaid/Medical Assistance	<input type="checkbox"/> Driver's License/ID

RETURN TO SENDER HERE
FORM G-845 (FORM)



View Case Details

Return to Search Results

U.S. Citizenship and Immigration Services **SAVE**
Welcome, Brandon Hairston

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VIEW CASE DETAILS

View/Print Entire Case Details
Case Verification Number: 2014027121706PG | Carolyn Smith

Third Level Verification has been sent.

Review the case details to determine which steps (if any) should be taken.

DHS VERIFICATION IN PROCESS

[Return to Search Results](#) [Print G-845 Form](#)

THIRD LEVEL RESPONSE DETAILS

DHS Response: DHS Verification in Process

Status Details	Status Dates	DHS Comments
COA Code: USCIS Benefits:	Response Date: Date Admitted To: Grant Date: Expires On: Parole Expiration Date: Status Recognized Date:	

DATA SUBMITTED

Applicant Information	Document Information	Requested Benefit(s)
First Name: Carolyn Last Name: Smith Middle Initial: Date of Birth: 01/01/1958 Also Known As (AKA): Point of Contact: Name: Brandon Hairston Phone: (202) 443 - 0324 ext. 123 Initiated by: Name: BHAI3009 Date: 01/28/2014 User Case Number:	Document Type: I-551 Other Doc Description: Doc Expiration Date: 01/01/2018 Alien/USCIS Number: 598877474 Card Number: MSC4557482938 I-94 Number: Passport Number: Country of Issuance: Passport Expiration Date: SEVIS ID: Visa Number: Citizenship Cert. Number: Naturalization Number:	Background Invest: Special Comments: Attached Document:

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U.S. Citizenship and Immigration Services



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Summary List Update

U.S. Citizenship and Immigration Services

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SEARCH CASES SUMMARY LIST

More than 100 cases were found. Please refine your search criteria.

Click on a column title to sort this list.

Case Summary List

You are viewing cases 1 of 100

Case Type	Response	Verification Number	ID Number	Name Provided	Group	Initiated By
✓	DHS Verification in Process	2014527133348FFJ	A# 123456789		JAN	FHBL0924
✓	DHS Verification in Process	201449275217008FD	A# 888877777		JAN	LCLARKW1
✓	DHS Verification in Process	201449271103413VY	A# 123456789		JAN	FHBL0924
!	LAWFUL PERMANENT RESIDENT-EMPLOYMENT AUTHORIZED	201450315253049P	A# 888888819	LEE MAY	JAN	BHAN0000
✓	DHS Verification in Process	2014003135819KL	A# 888888888		JAN	LCLARKW3
✓	DHS Verification in Process	201400308103044H	A# 888888819	LEE MAY	JAN	BHAN0000
✓	DHS Verification in Process	2014003070545HG	A# 888888819	LEE MAY	JAN	BHAN0000
✓	DHS Verification in Process	2014002165131FB	A# 123456789		JAN	FHBL0924
✓	DHS Verification in Process	2014011164507ED	A# 123213213		JAN	FHBL0924
✓	DHS Verification in Process	2014011160788EN	A# 123213213		JAN	FHBL0924

Legend: ! Action Required Response Provided Under Review Case Closed

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Remember to Use Unexpired Foreign Passport
08/03/2012
As Customs and Border Protection (CBP) continues to work toward automating the Form I-94 (Arrival/Departure Record), we would like to remind you to use the Unexpired Foreign Passport in lieu of the Form I-94 whenever possible for immigration status verification purposes.

[What is the Form I-94...](#) [Read more](#)

New Mailing Addresses for Form G-845
05/18/2009
Effective June 22, 2009: All agencies currently assigned to the USCIS Status Verification Operations field office in Arlington, Virginia should now mail Forms G-845 to one of the following designated field offices: San Francisco, Los Angeles, or Buffalo. Please visit the [Where to mail your Forms G-](#)... [Read more](#)

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Change Password



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Change Password

New Password

 U.S. Citizenship and Immigration Services

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CHANGE PASSWORD

NEW PASSWORD

Enter your old and new password. *Indicates a required field.

Passwords may not be identical to your username and must contain:

- At least one uppercase or lowercase letter
- At least one number
- At least one special character, which include: ! @ \$ % * () < > ? : ; { } + - ~
- A non-numeric in the first and last positions
- No more than two identical consecutive characters in any position from the previous password

Secure passwords do not contain:

- A dictionary word
- A proper noun, especially that of a pet, child, or fictional character
- An employee serial number, Social Security Number, birth date, phone number, or other information that could be readily guessed about the creator of the password
- A simple pattern of letters or numbers, such as "qwerty" or "xyz123"
- A word, noun, or name spelled backwards

For additional security, your password should be changed often. To secure your account, your password will expire every 90 days.

Old Password *

New Password *
Re-type New Password *

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Manage Security Questions

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Update Security Questions

New Questions & Answers (1 of 2)



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UPDATE SECURITY QUESTIONS

NEW QUESTIONS & ANSWERS

Enter new security questions and answers. *Indicates a required field.

Password Challenge Question #1
--select a preferred question--

Answer
*

Password Challenge Question #2
--select a preferred question--

Answer
*

Password Challenge Question #3
--select a preferred question--

Answer
*

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Update Security Questions

New Questions & Answers (2 of 2)



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UPDATE SECURITY QUESTIONS

NEW QUESTIONS & ANSWERS

Enter new security questions and answers. *Indicates a required field.

Password Challenge Question #1

- select a preferred question --
- What is the name of the first school you attended?
- What is the name of your first pet?
- What is your father's middle name?
- What is your mother's maiden name?
- Who was your first employer?
- What was the name of your favorite school teacher?
- What is your favorite movie?
- What is your favorite (or least favorite) food?
- What city were you born in?
- In what city was your mother born?
- In what city was your father born?
- What is the middle name of your youngest sibling?

Answer:

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Update User Profile

User Information



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UPDATE USER PROFILE

USER INFORMATION

Enter user name and contact information. *Indicates a required field.

Username
BHAI5069

Last Name
*

First Name
*

M.I.

Phone Number
(202) 443 - 0324 ext. *

Fax Number
() -

Email Address
brandon.e.hairston@uscis.dhs.gov *

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Upcoming SAVE VIS System Enhancements
04/16/2008
U.S. Citizenship and Immigration Services (USCIS) Systematic Alien Verification for Entitlements... [Read more](#)

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U.S. Citizenship
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Services



Agency

Add User

U.S. Citizenship and Immigration Services

SAVE
Welcome, Brandon Hairston

Home Cases Profile **Agency** Reports Help Sign Out

Welcome to **SAVE**
Systematic Alien Verification for Entitlements

Add User

- Search Users
- Update Addresses
- Search Groups

Agency: BA Agency (IA99) | Department: BA Alley (01)

PROGRAM ANNOUNCEMENTS

SAVE Publishes New Educational Materials for Applicants
08/28/2012

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08/03/2012

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05/18/2009

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QUICK LINKS

- Initial Verification
- Search Cases
- Resources
- Contact Us

SYSTEM ANNOUNCEMENTS

SAVE Reminder: G-845 Case Verification Number Requirement
10/29/2008

In accordance with the new SAVE Fee Structure implemented October 2008, cases initiated [Read more](#)

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Add New User

Role Selection

 U.S. Citizenship and Immigration Services

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ADD NEW USER

ROLE SELECTION

Select user role. *Indicates a required field.

User Role

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U.S. Citizenship and Immigration Services



Add New User

Select User Role

 U.S. Citizenship and Immigration Services

 Welcome, Brandon Hairston

[Home](#) [Cases](#) [Profile](#) [Agency](#) [Reports](#) [Help](#) [Sign Out](#)

ADD NEW USER

ROLE SELECTION

Select user role. *Indicates a required field.

User Role

*


- General User - Cannot view ISV responses**
- General User - View user initiated ISV responses
- General User - View ISV responses for all users in Group
- General User - View ISV responses for all users in Department
- Supervisor


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Add New User

User Role Selected

 U.S. Citizenship and Immigration Services

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ADD NEW USER

ROLE SELECTION

Select user role. *Indicates a required field.

User Role

General User - Cannot view ISV responses *

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Add New User

User Information

U.S. Citizenship and Immigration Services

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Home Cases Profile Agency Reports Help Sign Out

ADD NEW USER

USER INFORMATION

Enter user name and contact information. *Indicates a required field.

User Role
General User - Cannot view ISV responses

Department
BA Alley

Group
Jake

Last Name
Doe *

First Name
John *

M.I.
N

Phone Number
(555) 555-5555 ext.

Fax Number
() -

Email Address
john.n.doe@somestate.gov

Cancel Back **Next**

Accessibility Download Viewers



Add New User

Set Password



The interface features a blue header with the U.S. Department of Homeland Security logo on the left, the text "U.S. Citizenship and Immigration Services" in the center, and the "SAVE" logo with the text "Welcome, Brandon Hairston" on the right. Below the header is a navigation bar with a home icon, "Cases", "Profile", "Agency", "Reports", "Help", and "Sign Out" with a user icon. The main content area is titled "ADD NEW USER" and contains a "PASSWORD" section. It includes a text input field for "Username" containing "JDOE1320" and three empty text input fields for "Password" and "Re-type Password". Each of these three fields has a red asterisk to its right. Below the input fields are three buttons: "Cancel", "Back", and "Submit". The "Submit" button is highlighted with a red border. At the bottom right of the page, there are links for "Accessibility" and "Download Viewers".

U.S. Citizenship and Immigration Services

SAVE
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[Home](#) [Cases](#) [Profile](#) [Agency](#) [Reports](#) [Help](#) [Sign Out](#)

ADD NEW USER

PASSWORD

Enter username and password. *Indicates a required field.

Username
 *

Password
 *

Re-type Password
 *

[Accessibility](#) [Download Viewers](#)

Add New User

Successfully Created



The screenshot displays the SAVE portal interface. At the top left is the U.S. Department of Homeland Security logo and the text "U.S. Citizenship and Immigration Services". At the top right is the SAVE logo and the text "Welcome, Brandon Hairston". A navigation bar contains links for Home, Cases, Profile, Agency, Reports, Help, and Sign Out. The main content area features a heading "ADD NEW USER" and a sub-heading "SUCCESSFULLY CREATED". Below this, a message states: "The user has been successfully created. User information is provided below." A list of user details follows: Username: JDOE1320, User Role: General User - Cannot view ISV responses, Department: BA Alley, Group: Jake, Last Name: Doe, First Name: John, M.I.: N, Phone Number: (555) 555 - 5555, Fax Number: (blank), and Email Address: john.n.doe@somestate.gov. A "Home" button is located at the bottom left of the content area. At the bottom right of the page, there are links for "Accessibility" and "Download Viewers".

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ADD NEW USER

SUCCESSFULLY CREATED

The user has been successfully created. User information is provided below.

Username: JDOE1320
User Role: General User - Cannot view ISV responses
Department: BA Alley
Group: Jake
Last Name: Doe
First Name: John
M.I.: N
Phone Number: (555) 555 - 5555
Fax Number:
Email Address: john.n.doe@somestate.gov

[Home](#)

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Agency Search Users

U.S. Citizenship and Immigration Services

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Add User

- Search Users**
- Update Addresses
- Search Groups

Agency: BA Agency (IA99) | Department: BA Alley (01)

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- [Search Cases](#)
- [Resources](#)
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U.S. Citizenship
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Search Users

Criteria



U.S. Citizenship and Immigration Services



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SEARCH USERS

CRITERIA

Enter search criteria to display a user list.

User Role:

- Supervisors and General Users
- Supervisors
- General Users

User Status:

- All
- Locked
- Password Change Required

Group

Last Name

First Name

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Search Users

Summary List



U.S. Citizenship and Immigration Services



SAVE
Welcome, Brandon Hairston

Home Cases Profile **Agency** Reports Help Sign Out

SEARCH USERS

SUMMARY LIST

Click on a column title to sort this list.

Select:

- Username: To view or edit user information.
- Delete: To remove a user and revoke user permissions.

User Summary List You are viewing users 1, 10 of 38

Username	Group	User Role	Last Name	First Name	Last Login Date	Status	Locked	Logged On	Actions
AASD0112	JARA	Supervisor	astee	astee		Change Password	N	N	Delete
AHUT0512	JARA	General User	Huchst	Ania	01/02/2014 08:27 AM	Current	N	Y	Delete
JARAH141	JARA	Supervisor	Roh	Alisar	01/02/2014 01:38 PM	Current	N	N	Delete
JHAF0108	JARA	Supervisor	Hairston	Brandon	01/23/2014 07:53 AM	Current	N	Y	Delete
DISCO1723	JARA	Supervisor	Scott	Dunne	01/02/2014 01:34 PM	Current	N	N	Delete
FHBL0024	JARA	Supervisor	Nemis	Frank	01/20/2014 04:12 PM	Current	N	Y	Delete
FHBL1600	JARA	General User	Nemis	Frank	01/14/2014 12:10 PM	Current	N	N	Delete
FHBL1220	JARA	General User	Nemis	Frank	01/13/2014 05:12 PM	Current	N	Y	Delete
FHBL1717	JARA	Supervisor	Nemis	Frank		Change Password	N	N	Delete
FHBL1120	JARA	General User	Nemis	Frank	01/14/2014 03:02 PM	Current	N	N	Delete

Previous Next Page 1 of 4. Go to

Accessibility Download Viewers



Agency

Edit Departments (Supervisor)

U.S. Citizenship and Immigration Services

SAVE
Welcome, Heidi Perez

Home Cases Profile **Agency** Reports Help Sign Out

Welcome to **SAVE**
Systematic Alien Verification for Entitlements

- Add User
- Search Users
- Edit Departments**
- Search Groups

QUICK LINKS :

- Search Users
- Search Cases
- Resources
- Contact Us

Agency: BA Agency (IA99)

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U.S. Citizenship and Immigration Services



Agency

Update Addresses

U.S. Citizenship and Immigration Services

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UPDATE ADDRESSES

DEPARTMENT INFORMATION

Edit department information. Use the alternate address if the Postal Address is a PO Box. *Indicates a required field.

Department
USA Allow (Washington, DC) *

Postal Address

Address 1
TheSamePlace

Address 2
Suite 12

City
Washington

State
DIST OF COL

Zip code
20001 *

Alternate Address (Check if postal address is a post office box/drawer)

Address 1

Address 2

City

State

Zip code

Cancel **Submit**



U.S. Citizenship
and Immigration
Services



Agency

Address Successfully Updated

The screenshot shows the top navigation bar of the SAVE portal. On the left is the U.S. Department of Homeland Security logo and the text "U.S. Citizenship and Immigration Services". On the right is the "SAVE" logo and the text "Welcome, Brandon Hairston". Below this is a dark blue navigation menu with buttons for "Home", "Cases", "Profile", "Agency" (which is highlighted with a red underline), "Reports", and "Help". A "Sign Out" button with a user icon is on the far right.

The main content area is titled "UPDATE ADDRESSES" and contains the following text:

SUCCESSFULLY UPDATED

You have successfully updated the address of this department: BA Alley

Postal Address

Address 1
TheSamePlace

Address 2
Suite 123

City
Washington

State
DIST OF COL

Zip Code
20002

Alternate Address

Address 1

Address 2

City

State

Zip Code

At the bottom of the main content area, there is a blue button with the text "Home" inside a red rectangular border.

At the bottom right of the page, there are links for "Accessibility" and "Download Viewers".



U.S. Citizenship
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Services



Agency Search Groups

U.S. Citizenship and Immigration Services

SAVE
Welcome, Heidi Perez

Home Cases Profile **Agency** Reports Help Sign Out

Welcome to **SAVE**
Systematic Alien Verification for Entitlements

Add User
Search Users
Edit Departments
Search Groups

QUICK LINKS :

- Search Users
- Search Cases
- Resources
- Contact Us

Agency: BA Agency (IA99)

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Search Groups

Criteria



U.S. Citizenship and Immigration Services



Welcome, Brandon Hairston

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SEARCH GROUPS

CRITERIA

Enter search criteria to display a group list.

Group

Group Name


State

City


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Search Groups

Summary List



U.S. Citizenship and Immigration Services



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SEARCH GROUPS

SUMMARY LIST

Click on a column title to sort this list.

Select:

- Add: To add a group.
- Edit: To edit group information.
- Delete: To remove a group and its users.
- Department: To view department information.

Group Summary List

You are viewing groups 1-2 of 2

Department	Group Name	City	State	Last Update Date	Last Updated By	Actions
BA Alley	Jake	test	IA	12/06/2013	LCLARKW3	<input type="button" value="Edit"/> <input type="button" value="Delete"/>
BA Alley	test	test	IN	12/06/2013	LCLARKW3	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

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Homepage

Reports

U.S. Citizenship and Immigration Services

SAVE
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Home Cases Profile Agency **Reports** Help Sign Out

Welcome to
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for Entitlements

Agency: BA Agency (UA99) | Department: BA Alley (01)

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Reports

Run Reports

U.S. Citizenship and Immigration Services

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Home Cases Profile Agency **Reports** Help Sign Out

Run Reports

Welcome to
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Run Reports

Selection & Details

 U.S. Citizenship and Immigration Services

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RUN REPORTS

SELECTION AND DETAILS

Select a report type.

- Agency Ad Hoc Report - Standard
- Month End Agency Transactions by Benefit Report
- Month End Agency Transactions by User Summary Report
- SAVE Billing Transaction Report
- Web Agency Audit Report

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Homepage

Help

 U.S. Citizenship and Immigration Services

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Help

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VIEW RESOURCES

INFORMATION LIBRARY

Online Resources

- [Verification Information System Release 1.4 Fact Sheet](#)
Verification Information System Release 1.4 Fact Sheet.
- [Web 3 User Guide](#)
System Instructions for Web-3 Access Method.
- [Fact Sheet: Status of the Citizens of the Freely Associated States of the Federated States of Micronesia and the Republic of the Marshall Islands](#)
Compacts of Free Association with the Federated States of Micronesia and the Republic of the Marshall Islands.
- [Fact Sheet: Status of Citizens of the Republic of Palau](#)
Compact of Free Association with the Republic of Palau.
- [Where to Mail The Form G-845 or G-845S](#)
Mailing addresses for Forms G-845, G-845S, G-845 Supplement, and Third-Step G-845 cases (mail-in cases) submissions have changed. Please reference the attached table to identify the appropriate PCO for your State and/or Country.

All manual G-845s that were previously processed in Dallas, TX and Chicago, Illinois should be mailed to Arlington, VA.
- [SAVE Program Guide](#)
The SAVE Program Guide is a reference for both prospective and current user agencies.
- [Class of Admission \(COA\) Tables](#)
The Class of Admission (COA) Tables are a reference tool for SAVE User Agencies. The tables provide a listing of the COAs and a description of the immigration status.
- [Billing and Collections Frequently Asked Questions](#)
Billing and Collections Frequently Asked Questions.
- [Billing and Collections Fact Sheet](#)
Document Billing and Collections Fact Sheet.
- [Status Verification Operations Announcement](#)
No In-Person Service and Faxes Only With Prior Approval.
- [Document Verification Request, Form G-845S](#)
Document Verification Request, Form G-845S.
- [Document Verification Request Supplement, Form G845 Supplement](#)
Document Verification Request Supplement, Form G845 Supplement.
- [A Guide to Selected U.S. Travel and Identity Documents](#)
A Guide to Selected U.S. Travel and Identity Documents.



U.S. Citizenship
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Help

Take Tutorial

U.S. Citizenship and Immigration Services

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Agency: BA Agency (UA99) | Department: BA Alley (01)

PROGRAM ANNOUNCEMENTS

SAVE Publishes New Educational Materials for Applicants
08/28/2012
The SAVE Program is pleased to announce the availability of new educational materials designed for the benefit applicants your agency serves.
The three unique materials offer your agency an opportunity to educate benefit applicants on the SAVE Program, and how your agency uses SAVE to verify... [Read more](#)

Remember to Use Unexpired Foreign Passport
08/03/2012
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[What is the Form I-94... Read more](#)

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05/18/2009
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SYSTEM ANNOUNCEMENTS

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10/29/2008
In accordance with the new SAVE Fee Structure implemented October 2008, cases initiated... [Read more](#)

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01/16/2008
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SAVE Tutorial

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SAVE TUTORIAL

UNDER CONSTRUCTION

The USCIS SAVE Program Tutorial is not yet available in the SAVE system. Please check back soon.

Meanwhile, the SAVE Program encourages you to reference the *SAVE Program Guide* and *Web 3 User Guide* in the Online Resources Library. You may also contact your SAVE agency administrator for a copy of the tutorial mailed to your agency.

If you have questions or concerns, or want to obtain a copy of the SAVE Program Tutorial, please email SAVE.help@dhs.gov or call (877) 469-2563.

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CONTACT US

SAVE CUSTOMER SERVICE

Find information or call/email us. We're here to help you better understand and use the SAVE Program.

Customer Service

- (877) 469-2563
- SAVE.help@uscis.dhs.gov

Technical Assistance

- (800) 741-5023

More Information

- USCIS WEBSITE: www.uscis.gov
- SAVE WEBSITE: www.uscis.gov/save

Version Information

WEB-3 Version : 11.0.0.4
Browser Version : IE 7.0 WinNT

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Homepage

Super User

U.S. Citizenship and Immigration Services

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Agency: BA Agency (IA99)

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QUICK LINKS

- [Search Users](#)
- [Search Cases](#)
- [Resources](#)
- [Contact Us](#)

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Agency

Edit Departments (Super User)



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Welcome to **SAVE**
Systematic Alien Verification for Entitlements

- Add User
- Search Users
- Edit Departments**
- Search Groups

Agency: BA Agency (IA99)

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- [Search Cases](#)
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Edit Departments

Summary List



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SEARCH DEPARTMENTS

SUMMARY LIST

Click on a column title to sort this list.

Select:

- Add: To add a department.
- Edit: To review or modify department information.

Department Summary List

You are viewing departments 1-4 of 4

Department Name	Department Code	City	State	Last Updated By	Last Update Date	Actions
BA Alley	01	Washington	DC	NBUR3946	11/21/2013	<input type="button" value="Edit"/>
Do Not Use	03	Washington	DC	FNEL1686	01/13/2014	<input type="button" value="Edit"/>
Michelle R12.0 Test	04	Arlington	VA	MDEBUCK1	01/15/2014	<input type="button" value="Edit"/>
Test Agency	02	Testitown	NE	JCOH9877	12/17/2013	<input type="button" value="Edit"/>

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Homepage

General User

The screenshot shows the homepage of the SAVE system. At the top, there is a header with the USCIS logo, the text "U.S. Citizenship and Immigration Services", and the "SAVE" logo with the tagline "Welcome, Jane Doe". Below the header is a navigation bar with links for "Initiate Case", "Search Cases", "Profile", "Reports", "Help", and "Sign Out".

The main content area features a large banner with the text "Welcome to SAVE Systematic Alien Verification for Entitlements" and an image of hands typing on a keyboard. Below the banner, the agency information is displayed: "Agency: BA Agency (UA99) | Department: BA Alley (01)".

The "PROGRAM ANNOUNCEMENTS" section includes three items:

- SAVE Publishes New Educational Materials for Applicants** (08/28/2012): The SAVE Program is pleased to announce the availability of new educational materials designed for the benefit applicants your agency serves. The three unique materials offer your agency an opportunity to educate benefit applicants on the SAVE Program, and how your agency uses SAVE to verify... [Read more](#)
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The "QUICK LINKS" section on the right contains four buttons: "Initial Verification", "Search Cases", "Resources", and "Contact Us".

The "SYSTEM ANNOUNCEMENTS" section on the right contains three items:

- SAVE Reminder: G-845 Case Verification Number Requirement** (10/29/2008): In accordance with the new SAVE Fee Structure implemented October 2008, cases initiated... [Read more](#)
- Upcoming SAVE VIS System Enhancements** (04/16/2008): U.S. Citizenship and Immigration Services (USCIS) Systematic Alien Verification for Entitlements... [Read more](#)
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At the bottom of the main content area, there is a "View All" link. At the very bottom of the page, there are links for "Accessibility" and "Download Viewers".




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System Use Agreement

Sign Out



U.S. Citizenship
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SIGN IN
SYSTEM USE AGREEMENT

You have been successfully logged out.

WARNING - You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice.

Paperwork Reduction Act
An agency may not conduct or sponsor a collection of information, and a person is not required to respond to a collection of information, unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this collection of information is estimated at five minutes per response, including the time for reviewing instructions and completing and submitting the request. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to U.S. Citizenship and Immigration Services, Regulatory Coordination Division, Office of Policy and Strategy, 20 Massachusetts Avenue NW, Washington, DC 20529-2020. OMB No. 1615-0101. This approval expires 01/31/15. Do not mail your verification requests to this address.

Privacy Act
The information provided by this system is subject to the Privacy Act of 1974 (5 U.S.C. § 552a) and must be protected from unauthorized disclosure or secondary uses. In accordance with the Privacy Act, the information collected and provided to authorized agencies pursuant to this system is covered by the System of Records Notice "DHS/USCIS - Systematic Alien Verification for Entitlements Program System of Records" September 21, 2011, 76 FR 58525.

By clicking "I agree" below or by using this system, you consent to the terms set forth in this notice.

I agree

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Questions



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