

NSPIRE Appeals Guide Now Available

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Technical Review Guidance and Step-by-Step Instructions on How to Submit Appeals Now Available

HUD has received feedback that Public Housing Authorities (PHAs) and Property Owners/Agents (POAs) have been experiencing issues when submitting appeals in the NSPIRE IT system. To address this, HUD has made [Technical Review Guidance](#) available that provides a summary of the basis for technical review along with instructions for how to submit an appeal.

As a reminder, if a Property Owner/Agent believes that a property's inspection results and score should be reviewed due to verifiable reasons, they may request a technical review. They should submit the request electronically through the NSPIRE system within 45 calendar days following the day HUD provides the inspection report.

A request for a technical review must be accompanied by evidence supporting the claim. HUD recommends seeking a technical review only if the correction will result in a significant improvement in the overall score of the property, such as an increase to 60 or above or a change in the inspection frequency.

Please email HUD at NSPIRE@hud.gov, or call the Technical Assistance Center (TAC) at 1-888-245-4860, with any questions.

[View the NSPIRE Technical Review Guidance](#)